



Gary D. Sabbadini, D.D.S., A.P.C.

Dentistry for Children & Young Adults

Diplomate, American Board of Pediatric Dentistry

Fellow, American Academy of Pediatric Dentistry

Fellow, International College of Dentists

Fellow, Pierre Fauchard Academy

Welcome to our practice! We appreciate the opportunity to apply our care, skill and judgment to your child's total dental needs. Recognizing that our office represents a new experience for you and your child, we offer the following information about our office.

- We, along with the American Academy of Pediatric Dentistry, American Dental Association, and the American Academy of Pediatrics recommend that children have their first dental examination by either the time their first tooth erupts or 12 months of age. Many dental problems can be avoided by early anticipatory guidance.
- We are deeply committed to the total health and well being of your child and to the ideals of preventive dentistry.
- We maintain state-of-the-art quality by attending numerous continuing education courses yearly.

Before the First Visit

- Please discuss the positive aspects of dentistry with your child. Convey good feelings to your child about dental visits being a part of growing up. Rather than, "The dentist will not hurt you," you might say, "The dentist will be very gentle and take good care of you."
- Expect your child to react well and enjoy the first visit to our office and chances are he/she will do exactly that.
- The appointment time is reserved especially for your child. **A cancellation or change should be made at least 48 hours in advance to avoid a set-up fee. We appreciate this consideration so we may serve other patient(s) who need an appointment. Please complete the enclosed health history form and bring it with you for the first appointment.**

The First Visit

- Our staff will review the health history and other office forms with you. Your child will be introduced to our dental team and allowed time to see the office and become comfortable before the examination.
- We encourage you to stay with your child during the initial examination. Following the exam, any findings and recommendations will be discussed with you. You will be given an estimate of the cost of any recommended treatment.
- Radiographs (X-rays) will be taken to determine your child's present dental condition. If desired, your child's teeth will be cleaned and oral hygiene instructions given. Dr. Sabbadini will examine the hard and soft tissues of the mouth and perform a head and neck examination. Any needed treatment will most likely be scheduled for a future appointment.
- While we want you to accompany your child during his/her appointment, we reserve the right to request that you stay in the reception area if we feel that your child will do better by him/herself. Our purpose is to gain your child's confidence and provide a positive dental experience. Also, please do not leave the office during our children's appointments. This is to ensure that we are able to talk with you should anything change during your child's appointment and so your child will not have to wait for you should we get done early.
- If your child cries, it is because children are often afraid of anything new and strange, and crying is the normal reaction to that fear.

Dental Health Education

During the hygiene (cleaning) appointment, our staff will be able to evaluate your child's present home preventive care and exchange ideas that will be helpful to your child's and, hopefully, your whole family's dental health. We're pleased to offer this service at no extra charge as part of our regular hygiene appointments as we strive to teach your child dental health concepts and cleaning techniques that will assure a lifetime of good oral health. Through education, it is our intent to prevent dental disease and serve your child in the best manner possible. Dr. Charles Mayo of the Mayo Clinic emphasized the connection between bodily health and oral health when he said, "**Preventive dentistry can extend human life ten years.**"

1500 Tara Hills Drive • Suite 100 • Pinole, CA 94564

(510) 724-4400 (Office) • (510) 724-4402 (Fax)

www.PinolePediatricDentist.com

Accidents

Please call our office at 510-724-4400 or Dr. Sabbadini at 925-286-4187 as soon after the accident as possible, and we will see your child immediately if necessary. If a tooth is knocked out, do not wash it. If possible, replace the tooth in the socket. If this is impossible, transport the tooth in milk or in the patient's mouth. Call our office immediately. The first 30 minutes are critical to saving the tooth. Children are frequently subject to accidents. In order to accommodate an injured child, our schedule may be delayed. Please accept our apologies ahead of time should such a delay occur during your child's appointment. Understand we will do exactly the same if your child is ever in need of emergency care.

Payment of Fees

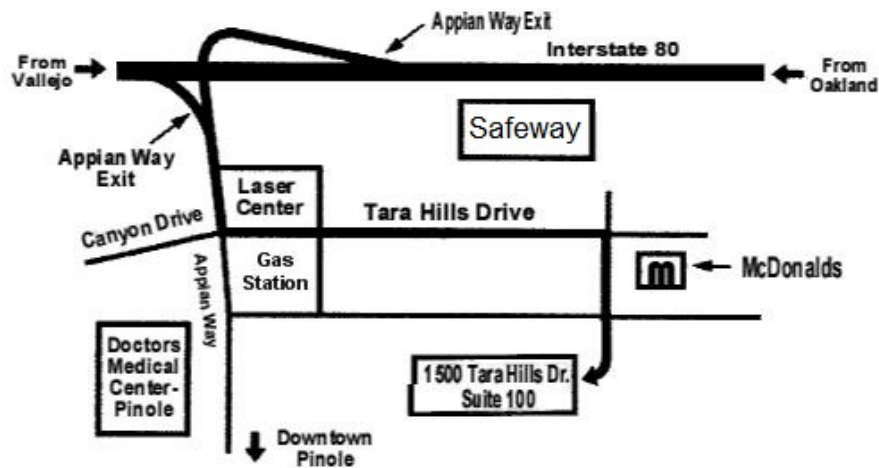
- Please be aware that the parent or guardian bringing the child to our office is legally responsible for payment of all charges. Duplicate statements will not be sent to other parties.
- Your estimated payment is due at each appointment as service is rendered and can be made by cash, check, Visa, MasterCard, Discover, or American Express.
- For our patients with dental insurance, we will accept payment for further treatment directly from your insurance company; however, we ask you to pay non-covered fees (co-payment) as service is rendered. If we do not receive payment from the insurance company within 75 days after the completion of treatment, you will be expected to pay for all dental services. In the event of duplicate payment, you will be reimbursed. **Please provide our staff with all pertinent insurance information, so that we may file the insurance for you. Please notify us immediately if there are any changes to your coverage or your child has been seen in another dental office.**
- If you request that your child's treatment be pre-authorized by your insurance company, there may be a charge to cover the time and expense of providing this service. If this applies to you, please ask one of our staff.
- Questions regarding your account may be directed to our office staff.

Infectious Disease Control

When you visit our office, you will observe the many measures practiced by the doctors and staff to ensure your child's protection from contact with bacteria and viruses. Special equipment such as ultrasonic cleaners and steam and chemical sterilizers are used routinely. The use of many disposable instruments and materials, masks, gloves and protective eyewear guard against cross-infection. You child's overall health and well being will always be a top priority in our office.

We sincerely trust that you and your child will find visits to our office to be comfortable and rewarding. We always appreciate your referral of family and friends to our office.

If you ever have questions, please feel free to call our office. We are here to serve you. We appreciate you entrusting your child's dental care to us.



If you are unable to keep this appointment, please give us **48 business hours notice** so that the time may be given to another child.

1500 Tara Hills Drive • Suite 100 • Pinole, CA 94564

(510) 724-4400 (Office) • (510) 724-4402 (Fax)

www.PinolePediatricDentist.com