

WELCOME TO THE OFFICE OF GARY D. SABBADINI D.D.S., A.P.C.

We welcome you and your child to our practice. We appreciate the opportunity to apply our care, skill and judgement to your child's total dental needs. Recognizing that our office represents a new experience for you and your child, we offer the following information about our office.

- We, along with the American Academy of Pediatric Dentistry, recommend the first dental examination by 12 months of age. Many problems, which might otherwise develop, can be prevented.
- We are deeply committed to the total health and well being of your child and to the ideals of preventive dentistry.
- We maintain state-of-the-art quality by attending numerous continuing education courses yearly.

Before the First Visit

- Please discuss the positive aspects of dentistry with your child. Convey good feelings to your child about dental visits being a part of growing up. Rather than, "The dentist will not hurt you," say, "The dentist will be very gentle."
- Expect your child to react well and enjoy the first visit to our office and chances are he/she will do exactly that.
- The appointment time is reserved especially for your child. **A cancellation or change should be made at least 48 hours in advance to avoid a set up fee equivalent of \$50.00. We appreciate this consideration so we may serve other patient(s) who will need an appointment. Please complete the enclosed health history form and bring it with you for the first appointment.**

The First Visit

- Our staff will review the health history form with you. Your child will be introduced to our dental team and allowed time to see the office and become comfortable before the examination.
- If you would like, you may stay with your child during the initial examination. Following the exam, findings and recommendations will be discussed. You will be given an estimate of the cost of treatment if any is needed.
- Depending on need, and with your permission, X-rays may be taken to determine your child's present dental condition. The doctor will examine the hard and soft tissues of the mouth and perform a head and neck examination. If no treatment is needed, the teeth will be cleaned if desired. Additional services will be scheduled for a later visit.
- During future appointments, you may accompany your child during his/her appointment but we reserve the right to request that you stay in the reception area if we feel that your child will do better by him/herself. Our purpose is to gain your child's confidence and provide a positive dental experience. Also, please do not leave the office during our children's appointments. This is to ensure that we are able to talk with you should anything change during your child's appointment and so your child will not have to wait for you should we get done early.
- If your child cries, it is because children are often afraid of anything new and strange, and crying is the normal reaction to that fear.

Dental Health Education

You and your child will have the opportunity to meet our Dental Health Educator. During the hygiene (cleaning) appointment, she will be able to evaluate your child's present home preventive care and exchange ideas that will be helpful to your child's and, hopefully, your whole family's dental health. We're pleased to offer this service at no extra charge as part of our regular hygiene appointments as we strive to teach your child dental health concepts and cleaning techniques that will assure a lifetime of good oral health. Through education, it is our intent to prevent dental disease and serve your child in the best manner possible. Dr. Charles Mayo of the Mayo Clinic emphasized the connection between bodily health and oral health when he said, "**Preventive dentistry can extend human life ten years.**"

Accidents

Please call our office as soon after the accident as possible, and we will see your child immediately if necessary. If a tooth is knocked out, do not wash it. If possible, replace the tooth in the socket. If this is impossible, transport the tooth in milk or in the patient's mouth. Call our office immediately. The first 30 minutes are critical to saving the tooth. Children are frequently subject to accidents. In order to accommodate an injured child, our schedule may be delayed. Please accept our apologies ahead of time should such a delay occur during your child's appointment. Understand we will do exactly the same if your child is ever in need of emergency care.

Payment of Fees

- Please be aware that the parent or guardian bringing the child to our office is legally responsible for payment of all charges. We cannot send duplicate statements to other persons.
- Payment is requested at each appointment as service is rendered and can be made by cash, check, Visa, or MasterCard.
- For our patients with dental insurance, we will accept payment for further treatment directly from your insurance company; however, we ask you to pay non-covered fees (co-payment) as treatment progresses. If we do not receive payment within 75 days after the completion of treatment, you will be expected to pay for all dental services. In the event of duplicate payment, you will be reimbursed. **Please provide our staff with all pertinent insurance information, so that we may file the insurance for you.**
- If you request that your child's treatment be pre-authorized by your insurance company, there may be a charge to cover the time and expense of providing this service. If this applies to you, please ask one of our staff.
- Questions regarding your account may be direct to our Patient Accounts Coordinator.

Infectious Disease Control

When you visit our office, you will observe the many measures practiced by the doctors and staff to ensure your child's protection from contact with bacteria and viruses. Special equipment such as ultrasonic cleaners and steam, chemical and dry heat sterilizers is used routinely. The use of many disposable instruments and materials, masks, gloves and protective eyewear guard against cross-infection. Your child's overall health and well being will always be a top priority in our office.

We sincerely trust that you and your child will find the first and all visits to our office comfortable and rewarding. We appreciate your referral of family and friends to our office.

If at any time you have questions, please feel free to call our office. We are here to serve you. We appreciate you entrusting your child's dental care to us.

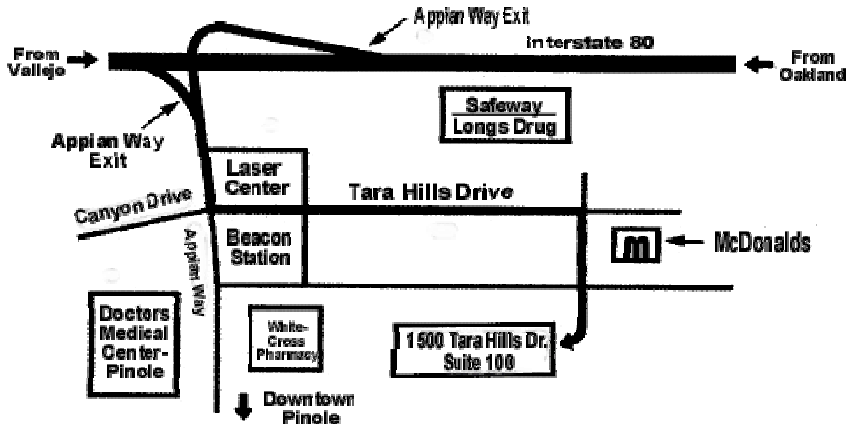
Appointment Reminder

Has an appointment

Monday	Tuesday
Wednesday	Thursday
Friday	

Date _____

Time _____



If you are unable to keep this appointment, please give us **48 business hours notice** so that the time may be given to another child.

Dear _____

We are so pleased to know that you are coming to have your teeth checked and to learn about taking care of your teeth.

We will enjoy having you as part of our tooth care team as we work together to give you a lifetime of good dental health and a beautiful, happy smile.

Sincerely,

Dr. Gary